

LAYBY TERMS OF SERVICE

1. Money Back Guarantee is only applicable within the 7 days after you receive the order. Standard money back guarantee terms and conditions apply and we will meet all obligations under the New Zealand Consumer Goods Act to remedy faulty products within 30 days of receipt.
2. Layby orders may be cancelled in writing via Email or Post at any time by the customer, however we retain the right to charge 10% sales fees on any credits made towards the balance + \$0.25 per transaction to cover banking costs. The remaining balance will be refunded directly into the customer's nominated bank account.
3. All Layby payments are recorded against your order. Customers can request a copy of this at any stage in writing via Email or Post and will also be issued a GST Receipt of the total amount upon delivery of the order.
4. We retain the right to cancel any orders which have unpaid balances for over 2 weeks. Either contact our Customer Service to arrange a more flexible payment term or simply pay the outstanding balance to prevent this cancellation. Otherwise please see (2) for cancellation terms.
5. Ezy Imports reserves the right to charge additional transaction fees to cover bank charges of extended payment options. This is currently charged at the banks official rate of \$0.25 per transaction up to a maximum of \$1 over 4 weeks or \$1.50 over 6 weeks.
6. Unreferenced deposits may not be immediately recognized. If you believe you have forgotten to include a deposit reference, contact us with details so this does not cause any delays in your Payment and Delivery options.
7. No goods are shipped until the Order Total including GST and Transaction Fees have been paid in full by the customer.
8. Ezy Imports and affiliated Freight Companies take no responsibility for non-delivery due to incorrect delivery addresses entered by customers. Please make sure this is correct before making the final payment on your order to ensure no delays or loss is incurred.